

# Résumé

## Jean-Marcel Malliaté MDR

### SKILLS & ATTRIBUTES

- Well-developed Leadership skills
- Well-developed customer service skills, with a strong needs-based client focus
- Multi-culturally aware and sensitive to differences in backgrounds in Australian emerging cultures
- Proven exceptional time management and organisational skills
- Several years' experience, providing Safety & Risk Assessments in investigative work
- Excellent communication skills, both written & verbal
- Current Police National Clearance & Working with Children's check
- Current Federal Police National Crime History Clearance

### QUALIFICATIONS & LICENCES

2002	Master of Dispute Resolution – University of Technology Sydney (UTS)
2019	Certificate IV in Government Investigations (ICETS PSP40416)
2017	Certificate IV in Leadership & Management – Learning Management Australia
2017	Commercial & Private Investigator Licence (CAPI)
2017	Child Protection Case Worker, Investigator Training (FaCS CDP)
2011	Certificate III in Investigative Services (CPP 30607)
2011	Conflict Management Coaching Course – Resolution Institute
2007	Graduate Diploma in Family Dispute Resolution (Attorney Generals' Accredited)
1998	Advanced Diploma, Applied Social Science – Australian College of Applied Psychology (ACAP)
1997	Diploma, Counselling & Communications – Australian College of Applied Psychology (ACAP)
1995	Mediation Accreditation Training - Lawyers Engaged in Alternative Dispute Resolution (LEADR)
1994	Plan, Conduct and Review Assessment – Trainer – Centre for Community Welfare Training (CCWT)

## **WORK HISTORY**

### **interMEDIATE DISPUTE MANAGEMENT P/L (Part time 15 hrs. per week) 2013 - 2019**

Consultant

- Facilitated over 3300 successful mediations and investigations
- Conducted investigations and interviews with children, young people, employees, adults, relevant professionals and '000' Responders including FaCS, NSW Health, NSW Police and JIRT
- Promoted safety for children and ensured parents provide a safe and stable home through a workable Parenting Plan, sometimes registered in the Family Court
- Professionally assessed, investigated and made decisions on how best to support parties in dispute, children, young people and their families
- Prepared in-depth Case Plans and review Care Plans as required
- Assisted in the monitoring and evaluating of the delivery of mediation services and training of Nationally Accredited Mediators, as per NMAS standards

### **NSW DEPARTMENT OF HEALTH (Full time / permanent- HSM 3) 2010 – 2013**

Workplace Behaviour Advisor

- Identification, prevention and management of workplace bullying and harassment
- Reviewing investigations of misconduct for Western Regional Health Services
- Restructuring of internal dispute resolution and management processes
- Provision of coaching, support, training, conflict resolution investigation and early cognitive interventions to directors, managers, supervisors and workers

### **NSW DEPARTMENT OF JUVENILE JUSTICE 2002 – 2010**

Conference Convenor

- Case Management under the Young Offenders Act 1997 according to the requirements of the NSW Youth Justice Conferencing Charter
- Working with NSW Police, Parents, Offenders, Victims, Teachers, Parents and Commercial entities
- Facilitation of conferences and investigations of offenders and victims to assist all parties
- Report writing and Outcome Plans for NSW Children's Courts

### **CENTACARE - BROKEN BAY 2002 – 2007**

Accredited & Registered Family Dispute Resolution Practitioner (FDRP)

- Mediation for separated couples
- Provided workshops as a group leader for conflict management and mediation education
- Resolution of high conflict family and multi-party disputes
- Introduced and delivered "Hey Dad" – parenting course to separated fathers

### **RELATIONSHIPS AUSTRALIA – Bondi Junction & Lane Cove 2000 - 2002**

Trainer/Mediator

- Senior Trainer of Co Mediators
- Family Law & Workplace Mediator and Parenting after separation Educator

## **REFERENCES**

Available on request

## CERTIFICATE OF SERVICE

This is to certify that the person named hereunder is employed by the Nepean Blue Mountains Local Health District:

**Name:** Jean-Marcel Malliaté  
**Employee Number:** 40014543  
**Address:** 11/17-21 Todd Street, Merrylands West NSW 2261  
**Department:** Workforce Policy, Strategy & Education Unit  
**Start Date:** 20 September 2010  
**Current Award Classification:** Health Manager – Level 2

<b>Employment History:</b>		
<b>From:</b>	<b>To:</b>	<b>Employment Type:</b>
20 September 2010	6 November 2011	Permanent Full Time – 38hpw (WSLHD)
7 November 2011	17 May 2013	Permanent Full Time – 38hpw (NBMLHD)

It is not the policy of the Ministry of Health to issue personal references. However, I wish to confirm that Mr Malliate was employed with Nepean Blue Mountains Local Health District as a Workplace Behavioural Advisor. The role of Workplace Behavioural Advisor is to:

- Provide advice, education, coaching and support to the Executive, Managers and Supervisors of Nepean Blue Mountains Local Health District;
- Improve workplace behaviour and culture including the identification and prevention of allegations of disrespectful behaviours, bullying and harassment, at the time they arise;
- Contribute proactively to Workforce People and Culture Directorate delivery, development, practice and redesign through the implementation of strategies to improve workplace behaviour and culture;
- Evaluate and collate educational material / programs on a regular basis; and
- Build the competence and capacity of staff and managers to effectively communicate and resolve behavioural issue and conflict in the workplace.

This statement is designed to certify employment periods only. The information above is reflective of the status of employment at the time of issue. Further information regarding the above mentioned employee can be obtained by contacting the Chief Executive, Nepean Blue Mountains Local Health District on (02) 4734 3737.

This certificate was issued without alteration or erasure on 28 May 2013.



Brian Beatty  
**Director, Workforce People & Culture**  
**Nepean Blue Mountains Local Health District**