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## Mediator Profile

### Naomi Holtring MDR, Nationally Accredited Mediator

**Occupation:** Managing Partner/Director: Mediator/Family Dispute Resolution Practitioner/  
Facilitator/ Trainer

**Membership:** Vice President of Australian Dispute Resolution Association (ADRA), member -  
Resolution Institute, Member Australian Institute of Company Directors

**Location/area of service:** Australia and ASEAN Region

#### Qualifications

- Master of Dispute Resolution, Law Faculty UTS
- Post Grad Diploma in Dispute Resolution, Law Faculty, UTS
- Marketing Diploma
- Advanced Marketing Management Certificate
- Marketing Certificate
- Public Relations Certificate
- Business Management Certificate

#### Special Areas of Practice:

- |                                               |                                       |                                                 |
|-----------------------------------------------|---------------------------------------|-------------------------------------------------|
| <input type="checkbox"/> Workplace            | <input type="checkbox"/> Multi-Party  | <input type="checkbox"/> Property & Financial   |
| <input type="checkbox"/> Family               | <input type="checkbox"/> Online (ODR) | <input type="checkbox"/> Relationships          |
| <input type="checkbox"/> Government           | <input type="checkbox"/> Franchising  | <input type="checkbox"/> Wills Disputes         |
| <input type="checkbox"/> Industrial Relations | <input type="checkbox"/> Telephone    | <input type="checkbox"/> Same Sex, intersex and |
| <input type="checkbox"/> Commercial           | <input type="checkbox"/> Dispute      | <input type="checkbox"/> transsexual            |
| <input type="checkbox"/> Media                | <input type="checkbox"/> Resolution   |                                                 |
| <input type="checkbox"/> Real Estate          |                                       |                                                 |

Mediations as Mediator: 1300+, Hours of Mediation: 5080+

### **Training Provided by Naomi Holtring**

- 2015 Singapore SIM University Seminar for Academics "How to achieve PEAK Performance
- 2015 Accredited Mediation Training 5 Day + 1
- 2015 2 Day Mediation Foundations/refresher for Accredited Mediators
- 2014 Identifying, Preventing and Managing Bullying in the Workplace
- 2013 Providing Facilitated Discussions for staff with Interpersonal Disputes
- 2013 Provide Crucial Key Conversations for staff when there have been allegations of bullying or poor work performance
- 2012 Conflict Management for employees

### **Accreditation & Education**

- 2016 Sensori Motor Approach to Trauma, ACAP
- 2015 New York Centre for Peace Mediating Racism, Sexism and dealing with unconscious bias
- 2014 Building Positive Workplace Cultures, Australian Institute of Company Directors-Seminar on
- 2014 Workplace legislative changes, NSW Business Chamber
- 2014 Building Business Connections in China, Australia & China Business Council
- 2013 Building Resilient Workers
- 2013 Workplace Mediation ethics issues
- 2013 Mindful Mediation
- 2012 NLP Practitioner, ICS
- 2012 Cognitive Neuroscience for Conflict Resolvers
- 2012 National Mediation Conference Sydney
- 2012 Demystifying High Conflict
- 2012 MDS Training, Managing Difficult Staff or How Can I Manage Better
- 2012 Managing the Bull, Anti-Bullying Trainer program
- 2011 Working with Violent Men
- 2011 Resolving Workplace Conflict
- 2011 Peak Performance, Facilitation, 6 full days
- 2011 ADRA, Family Dispute Resolution Conference
- 2011 FWT, Working with Men's Responses to Conflict,
- 2010 National Mediation Conference Adelaide
- 2010 Dept Juvenile Justice, Convenor training
- 2009 ADRA, Family Dispute Resolution Conference
- 2009 Accredited under the National Mediation Accreditation System
- 2009 Master of Dispute Resolution – UTS Law Faculty (Distinctions)
- 2007-08 Post Grad Dip Dispute Resolution, University of Technology Sydney
- 2008 ADRA, Committee for development of complaints procedures for use by Australian mediation practitioners and organisations
- 2008 National Mediation Conference-Perth Western Australia 3 days
- 2008 Dr Jenn McIntosh, Seminar- Child Inclusive Practice training update
- 2008 Conference- Family Law Updates and Changes
- 2008 Institute of Group Leaders Conference, Facilitation, 2 full days
- 2008 GSFIT, Family Law Updates and Changes, Dr Jenn McIntosh 1 Day Conference
- 2007 Centacare Broken Bay, Grief & Loss Seminar
- 2007 GSFIT Seminar by Fed Magistrate Dr Tom Altobelli
- 2007 Presented paper to UNSW Crime & Justice Conference
- 2006-07 16 week Mediation course- Competence in Mediation Practice
- 1996 Marketing Management Diploma Institute of Technology Ultimo

1995 Marketing Management Advanced Certificate Institute of Technology Ultimo  
1993 Marketing Certificate Institute of Technology Ultimo  
1993 Public Relations Certificate Institute of Technology Ultimo  
1992 Business Management Course- BEC Business Mgmt Cert

**Facilitated Day 1 and Presented to the Inaugural Anti-Bullying Conference in Sydney 2014**

**Fees and Rates: Available upon request**

Last updated August 2015